



Terms & Conditions

Scheduled sessions and courses

Booking, cancellation, refunds

All scheduled courses and sessions must be booked online. Payment must be received in full at the time of booking.

If you need to cancel or amend a bookings please do so in writing to rachel@claypit.co.uk.

Refunds will only be offered for sessions or bookings cancelled in writing at least 14 days before the date of the session. If notifications are received with less than 14 days' notice, a refund will be given at the discretion of the Owner. If we cannot back-fill the space the Claypit may retain your full fee. You can however, chose to transfer your place to another named person at no additional cost.

In the unlikely event of a session, class or group booking being cancelled by the Claypit, participants will be given the option of a refund or, where applicable, a transfer to a new date/booking.

Missed session or late arrival:

If you cannot make a session for an acceptable reason (for example illness or child-care issues), depending on availability, you may be offered a similar session on another day. The session offered will be during the same term only. If you arrive late unfortunately no additional studio time will be offered.

Group bookings

Bookings will only be confirmed once payment has been received in full. Amendments to the booking can be made in writing to rachel@claypit.co.uk, with at least 7 days' notice. Increases in group size will be accommodated at the discretion of the Claypit. The Claypit will refund or invoice according to the agreed amendments. At least 14 days' notice is required to cancel the booking for a full refund. Bookings cancelled with 7 days' notice will receive a 50% refund. No refund is available for bookings cancelled with less than 7 days' notice.

Work made at the Claypit:

Firing

Please make sure every piece to be fired has your name and session or course start date on the base. The Claypit reserve the right not to fire work that has no name or date. Unfired work left on shelves at the end of a course will be recycled.

Due to current firing capacity we reserve the right to limit the number and size of items fired per person.

Firing on our 6 Week Courses and Sunday Workshops are currently charged at £1.20 per 100g (1.2p per gram). Items are weighed by us after firing and the payment made by card on collection.

Firing clay and glazes can be unpredictable. The Claypit cannot guarantee that your work won't be damaged in the kiln or survive a firing intact. Work damaged during a firing is not the responsibility of the Claypit. The Claypit reserves the right not to fire work that has the potential to damage other people's work or damage Claypit equipment.

Collection

Work you make at the Claypit will be fired in our on-site kilns and made available for collection approximately 3 weeks after your session or course end. You will be notified by email when work is ready for collection and given the dates and times when you can come and collect.

Due to studio capacity we cannot hold onto your fired work for very long. You will have 2 months to collect your work from the date of the notification email. Each summer the Claypit will sustainably dispose of all uncollected work.

Health & Safety

Working in a clay studio comes with risks. We use electrical equipment, sharp and sometime heavy tools. The studio at full capacity may also feel busy with potential slip and trip hazards. Clay dust is also dangerous when breathed in and can accumulate in the lungs. Over time this can cause the life threatening disease Silicosis.

For everyone's health and safety it is important that you:

- Familiarise yourself with our Health and Safety guidance and evacuation procedure. Our fire assembly point is out the front of the building on Coney Green.
- Clean up well after yourself ready for the next user. Recycle used clay and use a wet sponge or the sink to clean down areas, tools and wheels. Never brush dry clay.
- If you are unsure of anything regarding Health & Safety please get in touch or speak to the the tutor at the beginning of a session
- If you have any mobility, physical or mental issues that may affect your health or safety when participating in a session at the Claypit please notify us at the time of booking. We will do our best to accommodate your needs.
- The Claypit is not responsible for any damage caused to work and is not responsible for any work, belongings or personal items brought to the studio going missing or getting stolen.

We want to keep the Claypit to be a safe and healthy place for all. Please respect the Claypit Health and Safety rules. The Claypit reserves the right to discontinue your course or cancel a booking if any of the above points are not respected.